



## March 18, 2020 Update

Brenham National Bank is committed to doing its part to slow the spread of COVID-19 (Coronavirus) while meeting our obligations to our customers during this difficult time. The health and wellness of our customers and employees are of the utmost of importance to us.

We will temporarily close our lobbies in Brenham, College Station and Chappell Hill effective Thursday, March 19<sup>th</sup> until further notice. Our drive-thrus will be open for normal operations. Since additional volume may be placed on our drive-thrus during this period, we are going to extend the drive-thru hours. The new hours will be 7:30 am to 6:00 pm Monday through Friday. Our Saturday hours will remain 7:30 am to noon in the drive-thru.

The personal banker office on the first floor of the Brenham branch will also be operational from 9:00 am to 5:00 pm. All personal banker and new account services will be available in this space. New account and personal banking services will also will be available by appointment and through the drive-thrus in College Station and Chappell Hill.

Consumer, commercial, and mortgage lending will be available by appointment. Commercial, consumer, and mortgage loan applications are available on our website at <u>www.bnbank.bank</u>. Safe Deposit Box and other banking services are available as needed by appointment as well. Our call center will remain operational where we can be reached at (979) 836-4571 or (888) 292-4571. We also encourage our customers to utilize all of the services on our Internet Banking website (<u>www.bnbank.bank</u>) and our BNB Mobile App. A list of services available through each channel is below.

	Online Banking	Mobile App
Access account information	$\checkmark$	$\checkmark$
Transfer funds	$\checkmark$	✓
Pay bills	$\checkmark$	✓
View e-statements	$\checkmark$	✓
Order checks	$\checkmark$	
Deposit checks		✓
Debit card management	$\checkmark$	✓
Stop Payments	$\checkmark$	
Secure Messages	$\checkmark$	✓

Brenham National Bank would like to emphasize again that the health and wellness of our customers and employees is our paramount concern. BNB will continue to monitor this situation and we ask that you check our website <u>www.bnbank.bank</u> and Facebook page for updates.